

**RESOURCES for MEDICAL HOME CARE COORDINATION Region 1**  
(The parishes of: Jefferson; Orleans; Plaquemines; St. Bernard)

<b>Name of Organization &amp; Intake Phone Number</b>	<b>Services Provided</b>	<b>Eligibility Criteria</b>	<b>Community Care Referral</b>	<b>Physician Referral</b>
<b>Children's Special Health Services</b> 504-896-1340 Fax 504-896-1360 <a href="http://www.dhh.louisiana.gov/offices/?ID=256">www.dhh.louisiana.gov/offices/?ID=256</a>	Regional sub-specialty clinics and care coordination	Financial Criteria; medical criteria for certain diagnosis and conditions	Yes	Yes Provide Diagnosis on a prescription
<b>Dental Services</b> 225-342-4182 Medicaid Dental 877-455-9955 <a href="http://www.dhh.louisiana.gov/offices/page.asp?ID=92&amp;Detail=4131">www.dhh.louisiana.gov/offices/page.asp?ID=92&amp;Detail=4131</a>	Dental Care 21 & younger	Medicaid Eligible	No	No
<b>Dept. of Education (Child Search)</b> Orleans 504 304-4988 <a href="http://www.nops.k12.la.us">www.nops.k12.la.us</a> Jefferson - East Bank 504-736-1836 West Bank 504-349-7935 Plaquemine 504-595-6060 St. Bernard 504-301-2000x143	Developmental Screening 3 – 5 years; Non-categorical Preschool; Provide Therapies (ST, OT, PT)	3 to 21 years old	No Parent/guardian must call	No
<b>Early Steps</b> 504-595-3408 Fax 504-595-3158 877-595-3408 <a href="http://www.dhh.louisiana.gov/offices/page.asp?ID=334&amp;detail=8877">www.dhh.louisiana.gov/offices/page.asp?ID=334&amp;detail=8877</a>	Developmental Screening and Early intervention; Provide therapies (ST, OT, PT)	0 to 3 years old	Anyone can refer	No
<b>Emergency/Disaster</b> Am Red Cross 800-229-8191 <a href="http://www.arcno.org">www.arcno.org</a> United Way 504-822-5540 <a href="http://www.unitedwaynola.org">www.unitedwaynola.org</a> <b>Federal/State Dept Soc Service</b> 888-LAHELPU 888-524-3578 <a href="http://www.dss.state.la.us">www.dss.state.la.us</a>	Emergency relief  Vietnamese/ Spanish Evacuation guides  24 hr hot line-SSI WIC, Medicaid Food Stamps	Free   Financial Criteria	No	No
<b>Families Helping Families</b> FHF SE La: 504-943-0343 <a href="http://www.fhfsela.org">www.fhfsela.org</a> FHF Jefferson: 504-888-9111 800-766-7736 <a href="http://www.fhfjefferson.org">www.fhfjefferson.org</a>	Information & Referral; Education & Training; Peer to peer support	Free	No	No
<b>Food Stamps</b> 504-599-1700 888-524-3578 <a href="http://www.dss.state.la.us">www.dss.state.la.us</a>	Food Stamps	Financial Criteria	No	No
<b>La CHIP</b> 877-252-2447 877-2-LACHIP <a href="http://www.lachip.org">www.lachip.org</a>	Health Insurance	Financial Criteria	No	No
<b>LSU Behavioral Sciences Center</b> 504-412-1580 or 504-412-1581 <a href="http://www.lsuahn.com/locations.html">www.lsuahn.com/locations.html</a> <b>Early Childhood Support Services</b> <a href="http://www.ecssla.org">www.ecssla.org</a> 504-483-1821	Mental Health & Addictive Disorders ages 0 - adult  Infant MH 0 - 5 yr	Self Referral	No Parent/guardian must call for appointment	No

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<b>Medicaid Enrollment Line</b> La CHIP 877-252-2447 <a href="http://www.lachip.org">www.lachip.org</a> La MOMS, TAKE CHARGE 888-342-6207 <a href="http://www.lamedicaid.com">www.lamedicaid.com</a>	Health Insurance 24 hours automated service; Vietnamese /Spanish spoken	Financial Criteria  La MOMS - Pregnancy and up to 60 days post partum	No	No
<b>Medicaid Medical Transportation</b> (non-emergency) 800-836-9587 <a href="http://www.dhh.louisiana.gov/offices/page.asp?ID=92&amp;detail=4069">www.dhh.louisiana.gov/offices/page.asp?ID=92&amp;detail=4069</a>	Free transportation (cab) to & from medical appointments Transports parent and child	Medicaid Eligible	No - Parent to call - <b>several</b> days in advance	No
<b>Metropolitan Human Service Dist.</b> (MHSD - OCDD related services)* 504-599-0245 800-889-2975 (MHSD – Mental Health) 504-568-3130 <a href="http://www.mhsdla.org">www.mhsdla.org</a> <hr/> Jefferson Parish Human Service Authority (JPHSA – OCDD related services)* 504-838-5357 (JPHSA – Mental Health) 504-349-8833 After hours: 504-832-5123 <a href="http://www.jphsa.org">www.jphsa.org</a> * from birth to 3 – see also Early Steps	Cash subsidy; Early Intervention; Extended Family Living; ICF/DD Residential Services; Individual and Family Support; Support Coordination; Supported Living; Transition, Vocational & Rehabilitative Services; Waivers; <hr/> Mental Health Services; Addictive Disorders	Ages 3 and up  For OCDD –  Autism, Mental Retardation, Cerebral Palsy (severe), Epilepsy (severe)	No	No -  For OCDD MD to sign forms during enrollment process
<b>Pharmacy Assistance</b> Partnership for Prescription Ass't 888-477-2669 <a href="http://www.pparxla.org">www.pparxla.org</a> <hr/> St. Vincent De Paul 504-940-1904 <hr/> Wal-Mart <a href="http://www.walmart.com">www.walmart.com</a> Walgreens <a href="http://www.walgreens.com">www.walgreens.com</a> Target <a href="http://www.target.com">www.target.com</a>	Find prescription medications for people in need <hr/> M/ Wed 8-10 en Espanol <hr/> \$4/30 day supply	Fees based on out of pocket cost <hr/> Free for no insurance	No  call for appointment	No
<b>Personal Care Services EPSDT</b> <b>(KIDMED referral asst. hotline)</b> 877-455-9955 225-342-9485 <a href="http://www.dhh.louisiana.gov/page.asp?ID=92&amp;Detail=4052">www.dhh.louisiana.gov/page.asp?ID=92&amp;Detail=4052</a>	Personal Care Services	Medicaid Eligible 0 - 21 years of age Medical Criteria	No - Parent can enroll child	No –  Forms during enrollment
<b>Shriners Hospitals for Children</b> <b>Shreveport</b> 318-222-5704 <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Orthopedic conditions; Surgery; Therapy; Equipment	No cost - must keep appointments	No	Diagnosis from physician
<b>Social Security Income/Disability</b> 800-722-1213 <a href="http://www.ssa.gov">www.ssa.gov</a>	Income for disabled If you get denied, <b>Reapply</b>	Medical Criteria	No	Diagnosis from physician
<b>Women Infants and Children (WIC)</b> 800-251-2229 <a href="http://www.dhh.louisiana.gov/offices/?ID=320">www.dhh.louisiana.gov/offices/?ID=320</a>	Food and formula vouchers WIC Healthy Baby Line 800-251-2229	Must keep MD appointments	No	MD to sign application/ referral

Most State and Federal Programs are based on: Financial eligibility (poverty indices) and/or diagnoses.  
When in doubt – refer to the agency and they will determine eligibility.